



Quick Facts

- Self-paced fully online allied health certification courses
- Courses may be completed in as little as 8-12 weeks
- Includes 12 months unlimited access
- All-inclusive courses with no additional costs for textbooks, learning material, clinic simulation laboratory, or national certification exam
- **Allied Health Training Course offerings: Certified Clinical Medical Assistant (CCMA), Certified Patient Care Technician (CPCT), Certified Pharmacy Technician (CPhT).**

Academic Honor

Advanced eClinical Training upholds integrity and honesty in our core values by which to promote the highest academic standards possible. Committing any of the actions listed below constitutes a violation of this policy.

- The falsification of any documents
- Committing any act of dishonesty in an attempt to assist another student or yourself
- Any acts of bribery or threats
- Accessing the institution's computer system or files without authorization

ACT does not discriminate in its educational programs, activities, or employment practices on the basis of race, color, national origin, age, sex, or persons with disabilities.

Minimum Entrance Requirements

- Must be at least 18 years of age
- High School Diploma or equivalent
- Web browser with internet connection
- Interest in pursuing advanced medical training such as PA, medical, nursing, pharmacy, physical therapy, occupational therapy etc. school
- Signed policy/ enrollment agreement document and submitted within the first week of enrollment
- Registration/ entrance into a program is not influenced by race, color, religion, age, national origin, marital status, disability, or sexual preferences

Each Course Includes

- One-on-One Instructor support and course mentoring
- Student and instructor collaboration
- 24/7 on-demand access to course material
- Online healthcare content that supplements each course
- Expert-led video-based training
- 3D animations, immersive environments, interactive activities, game-based learning
- Student pre and post-assessments and online performance tracking
- National certification exam
- Advanced Training Certificate
- Pharmacy Technician Course includes a pharmacy externship

Course Overview

Program	Entrance Requirement	Tuition	Payment Plan Option	Optional Add-On
Clinical Medical Assistant Certification (CCMA) Course	<ul style="list-style-type: none"> - High School Diploma / GED (or its equivalent) - 18 years of age - Web browser with internet connection 	\$3,100	2 equal payments of \$1550 1st payment due at registration 2nd payment due at 1 month	At home Injection practice kit - \$200
Pharmacy Technician Certification (CPHT) Course	<ul style="list-style-type: none"> - High School Diploma/GED (or its equivalent) - 18 years of age - Web browser with internet connection 	\$3,000	2 equal payments of \$1,500 1st payment due at registration 2nd payment due at 1 month	\$0
Patient Care Technician Certification (CPCT) Course	<ul style="list-style-type: none"> - High School Diploma/GED (or its equivalent) - 18 years of age - Web browser with internet connection 	\$3,100	2 equal payments of \$1550 1st payment due at registration 2nd payment due at 1 month	At home Injection practice kit - \$200

Clock Hours

CCMA Course: **75 hours**

- Total of 15 modules: assigned 2 modules per week (to complete in 8-weeks)
- 4-5 hours of instructional content per module
- 8-10 hours per week

CPCT Course: **75 hours**

- Total of 15 modules: assigned 2 modules per week (to complete in 8-weeks)
- 4-5 hours of instructional content per module
- 8-10 hours per week

CPhT Course: **160 hours**

- Total of 24 modules: assigned 2 modules per week (to complete in 12-weeks)
- 7-9 hours of instructional content per module
- 12-16 hours per week
- Clinical externship: 80 hours

Transfer of Credit

ACT does **not** issue transfer credits as our courses are based on clock hours, not credit hours. Other institutional credits are **not** applicable for transfer to Advanced eClinical Training.

Period Registration/ Enrollment

Registration/enrollment is open continuously during Fall, Spring, and Summer terms. Self-paced curriculum with unlimited 12-month access to web-based instructional content. All-inclusive course material is available immediately after registration.

CCMA Course

- **Begins:** Date of enrollment/ registration
- **Ends:** Date of completion of course content & certification exam
 - **Earliest date of completion: 8 weeks after enrollment**
 - **Latest date of completion: 12 months after enrollment**

CPCT Course

- **Begins:** Date of enrollment/ registration
- **Ends:** Date of completion of course content & certification exam
 - **Earliest date of completion: 8 weeks after enrollment**
 - **Latest date of completion: 12 months after enrollment**

CPhT Course

- **Begins:** Date of enrollment/ registration
- **Ends:** Date of completion of course content & certification exam
 - **Earliest date of completion: 12 weeks after enrollment**
 - **Latest date of completion: 12 months after enrollment**

Tuition Breakdown

- All-inclusive tuition includes the cost of pdf reading material, study guides, laboratory simulation, NHA study dashboard, practice exams, and certification exam (1st attempt).
- No additional costs are required for textbooks, laboratory simulation, certification exams, or any instructional material.

CCMA Course Tuition

TUITION FEE:	\$3,100
BOOKS	\$0
OSUPPLIES:	\$0
LABORATORY FEE	\$0
CERTIFICATION EXAM:	\$0
TOTAL CHARGES:	\$3,100
DISCOUNTS, IF ANY:	\$100
ADJUSTED TOTAL CHARGES:	\$3,000

CPCT Course Tuition

TUITION FEE:	\$3,100
BOOKS	\$0
OSUPPLIES:	\$0
LABORATORY FEE	\$0
CERTIFICATION EXAM:	\$0
TOTAL CHARGES:	\$3,100
DISCOUNTS, IF ANY:	\$100
ADJUSTED TOTAL CHARGES:	\$3,000

CPhT Course Tuition

TUITION FEE:	\$3,000
BOOKS	\$ 0
SUPPLIES:	\$ 0
LABORATORY FEE	\$ 0

Student's Method of Payment

- ACH Check
- Credit/ Debit Card
- School Payment Plan
 - **2 equal installments. The first payment is due at enrollment. The second payment is due in 1 month.**
 - Tuition must be fully paid before taking the national certification exam.

Academic Support

Support services are available Monday – Friday, 9:00 am to 4:00 pm, via phone or email for the duration of the student's studies. ACT's course instructors have office hours 3-4 times a week for one-on-one instruction sessions via video conferencing (Zoom/ Google Meets). All ACT staff is trained to answer your questions and guarantees a response within a timely manner.

Our Faculty

Our faculty team is made of healthcare professionals and providers (MSN, PharmD, MD, PA-C) and is academically and experientially qualified for their faculty roles (i.e., the courses they teach).

Ongoing Attendance and Engagement/ Class Participation

ACT programs are independent study courses. All course work is completed at a pace the student sets (self-paced). Students are expected to engage in courses in an active fashion. Logging into the online course does not alone demonstrate adequate engagement. Student engagement includes activities such as doing assigned readings, preparing and presenting quality assignments (which may include tests, quizzes, papers, and other assessments), and participating substantively in discussion. Time spent in reading, studying, and preparing written assignments

is as important to learning as is participation in the discussion areas and submission of written assignments. However, student attendance can be documented only with presence in the online course.

- Each student is expected to take full responsibility for his or her academic engagement and progress.
- While students are expected to schedule their personal and/or professional obligations and their course registrations so as to maintain continuous, regular attendance and any absence from class will impede learning, ACT recognizes that circumstances may arise that cause students to be absent from active course participation.
- Students faced with life situations that impede regular course participation should contact their program director and instructor immediately so the student can be advised on how to proceed.

Grading Policy

- **PASS (P):** Student met all participation requirements; completed all assignments, research projects, and papers; achieved an 80% on all quizzes and clinic simulation assessments; and submitted superior quality work.
- **FAIL (F):** The student did not meet the criteria for a passing grade.
- **WITHDRAWAL (W):** The student withdrew from a course after the official drop date (15th day of enrollment) but prior to the official withdrawal deadline.

Graduation Requirement

- Completion of all instructional modules including discussion activities, written assignments, quizzes, and interactive activities, practice skills through our virtual skills/ simulation performance platform
- American Heart Association BLS Certificate
- Successful completion of six practice tests with 90% or higher on each exam

Termination Policy

A student may be terminated from ACT for the following reasons:

- Non-payment of tuition over a lengthy period of time with little response to notices
- Violating rules, regulations, and code of conduct of our school

Transcript Request

Transcript requests are processed by request after the student has completed and passed the training program. Students must email their program director to request official transcripts. Please allow 5-7 business days for the mailed transcript to be processed, and 1-2 business days for the electronic transcript to be processed.

Clinical Externship

- Pharmacy technician externship
- Upon completion of the course & certification exam, you will be placed at a retail or hospital pharmacy to gain hands-on pharmacy technician training.
- 80 hours

Course Extension Policy

- The student has 12-month unlimited access to all course dashboards and study material delivered via the student portal, NHA dashboard, simulation platforms, etc.
- If the student needs an extension past the 12-months of enrollment, they will be assessed a **fee of \$400 per 6-month extension required.**

National Certification Exam

- All online students will be eligible to sit for the national certification exam in Clinical Medical Assisting (CCMA), Patient Care Technician (CPCT), or Pharmacy Technician (CPhT) upon successful completion of the course. The exam is taken via NHA, PTCB, or AMCA.
- Exams may be taken at a testing location near them or through Live Remote Proctoring (LRP) virtually.
- National certifying exams are provided via *National HealthCareer Association (NHA)*, *Pharmacy Technician Certification Board (PTCB)*, or *American Medical Certification Association (AMCA)*.

Grievance Policy

If a situation occurs while in class/clinical where a student feels there is a need for the instructor to assist them with conflict resolution, the students will provide in writing their complaint. The instructor has 3 weekdays to investigate and attempt to find an agreeable resolution in writing. If the student is unsatisfied with the resolution, they have the option of notifying the program coordinator. The student will forward all originally written complaints to the program coordinator. The program coordinator has additional 3 weekdays to investigate and provide a written attempt of resolution to the student.

- All grievance resolutions will be forwarded to the program coordinator to keep on file.
- If the student's concern is related to the instructor, they will provide written documentation to the program coordinator directly.
- All grievances should be emailed to info@advclinical.org to allow for immediate investigation.
- If a student has exhausted the complaint process of the school and said the process was found in favor of the school, the student may then ask that the Department of Education assist with the grievance policy.
- **STUDENTS RESIDING IN NEW HAMPSHIRE: If the complaint process at the school is completed and found to be in favor of the school, students may then contact the Office of Career School Licensing, Department of Education, 101 Pleasant St, Concord NH 03301, (603) 271-6443**

Refund Policy

- All refunds shall be paid within 30 days upon written notification from a student of cancellation or withdrawal; and
- Students receiving benefits from federal programs shall be subject to federal refund policies, rules, and regulations

	Eligibility Date
<p>1. You may terminate this agreement at any time.</p> <p>2. You may cancel this transaction any time prior to midnight of the third business day after the date of this transaction.</p> <ul style="list-style-type: none"> • Full Refund. A school shall provide a student with a full refund, of all monies paid within 14 days if: <ul style="list-style-type: none"> (a) The school procured the student's enrollment as the result of any false representations in the written materials used by the school or in oral representations made by or on behalf of the school; or (b) The student withdraws from the program within the first 14 days of enrollment, a full refund, less than administrative fee, not to exceed \$150. 	<p>First 14 days of enrollment in a program.</p>
<p>3. OTHER REFUNDS ACT shall provide a student with a partial refund of monies paid within 30 days if:</p> <ul style="list-style-type: none"> (a) A student who withdraws or is dismissed before 50% of the instruction period shall receive a pro-rata refund, less than administrative fee, not to exceed \$350; (b) A student who withdraws or is dismissed after more than 50% of the instruction period shall receive no refund. 	<p>First 30 days of enrollment in a program.</p>
<p>All notice of withdrawal must be made in writing to ACT to be considered for refunds. ACT does not accept federal funds as payment.</p>	